- Hello, I’m calling you for a problem on my computer, can you help me?

Yes, I would like your full name and email address for my register

XXX, [xxx@gmail.com](mailto:xxx@gmail.com)

Thank you. What it is your problem sir xxx ?

My computer crashes, I can’t go online anymore without theses dozens of ads and internet works only with cable and not wifi anymore.

So first for the wifi, you have to check if the wifi is enabled and enter the password of your box, if this wasn’t done, the wifi will not be activated.

I try , I try ... and where is the code of the box ?

Just behind, the key is indicated by WEP.

Oh yes , it works now! And for the ads ?

Go to your web browser and install Adblock Plus and that will stop them from appearing every time.

It works perfectly! Thank you very much and if I have another problem, I will contact you again, you’re pretty good and fair ! I will recommend you at my friends.

Thank you and see you soon! Would you be interested by a new computer?

it is true that mine starts to get old, what could offer me ?

It depends on what you want a computer to do Internet research or a powerful computer modeling ?

I think a computer only for doing Internet research would be enough for me.

I have a new product right now,which is at the moderate price of 399.99€, I send you all the features on your email.

Ok, I'll come back to you for it, thank you so much for your help !